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Message from Laura

This past year I have witnessed tremendous resilience, dedication, and passion from the entire UCC family. Our staff rose to the challenge of continuing to safely provide services. Our volunteers enthusiastically donated their time. Our donors generously contributed to ensure our community has access to high quality comprehensive services. With the help of everyone, this past year we are most proud of closing our \$12M Bright Futures capital campaign to build the Ricardo Diaz Early Learning Academy. This brand-new bright and innovative early childhood education center will serve 325 children, providing a strong academic foundation for lifelong success.

Additionally, this year, along with the guidance of our incredible board of directors, I was privileged to oversee our new three-year strategic planning process. Through thoughtful discussions, we identified five pillars of excellence for the agency to focus on: service, quality, people, growth, and finance. As the United Community Center continues to grow, we believe focusing on operational excellence across these five pillars will be key to ensuring continued success of the agency.

I am excited about what the future holds and thankful to have the opportunity to lead an organization that impacts the lives of so many.

Laura E. Gutierrez
 Laura Gutierrez
 Executive Director



Vision:

An empowered and thriving Hispanic community where all achieve their fullest potential.

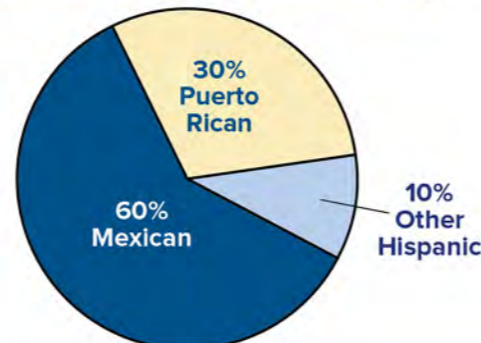
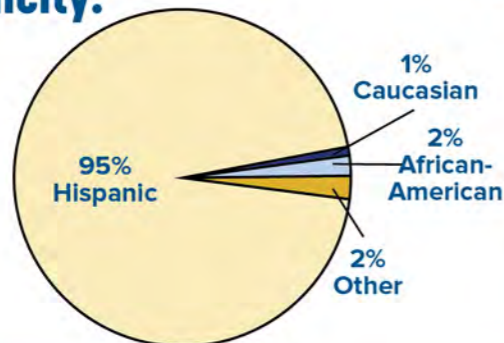
Mission

To transform the lives of Hispanics, families and individuals of all ages by providing the highest quality comprehensive services in education, human services, health, community development, and cultural arts.

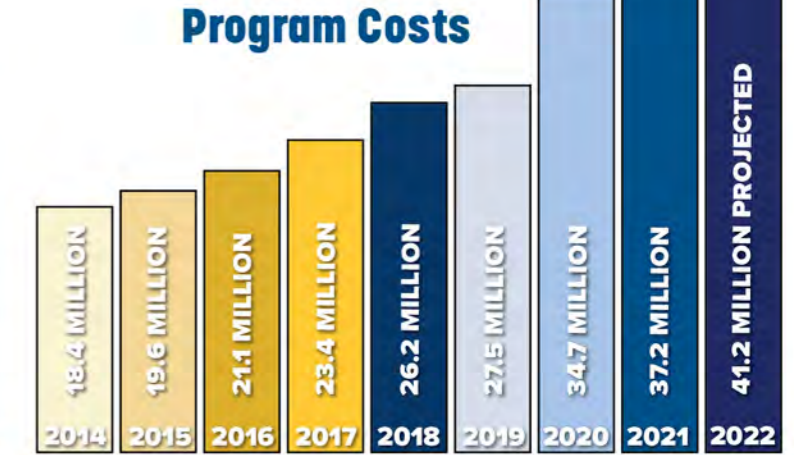
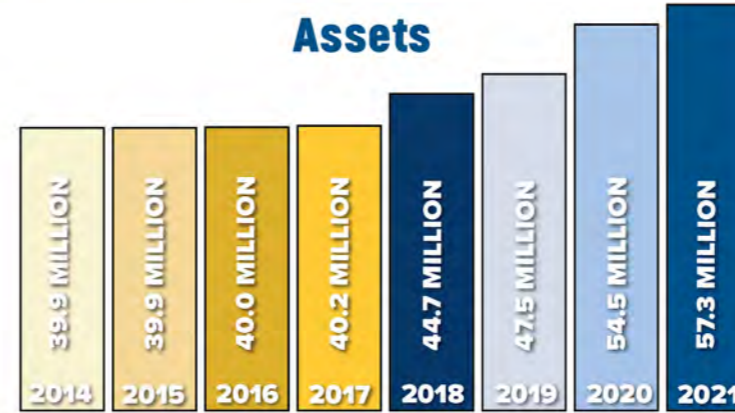


Within Hispanic Ethnicity:

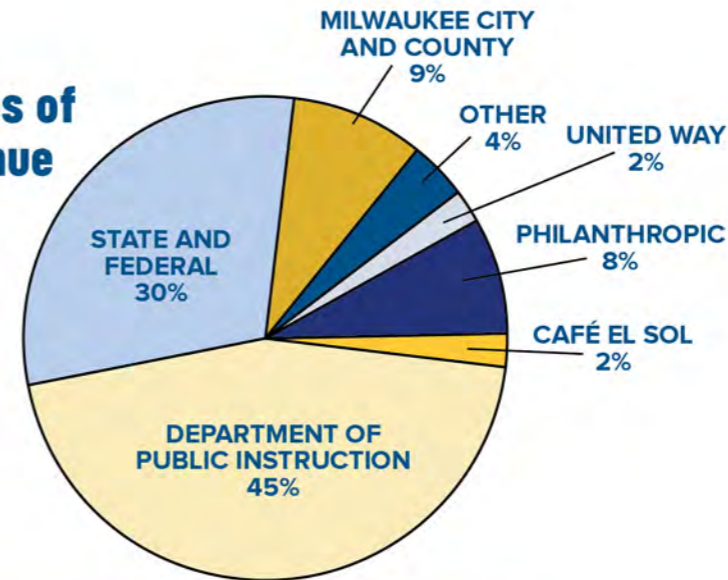
Ethnicity:



Financials



Sources of Revenue



Facts At A Glance

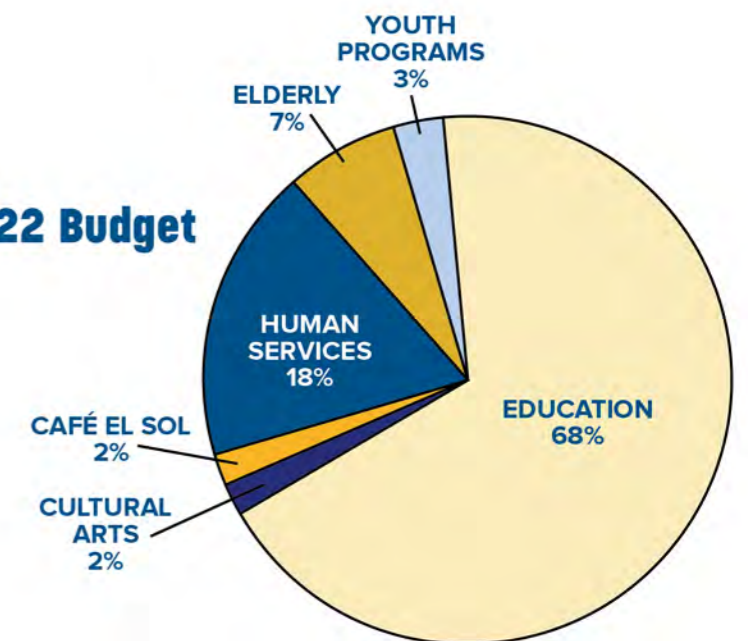
WHO HELPS US WITH OUR MISSION?

- More than **450** full-time staff and **20** part-time staff manage, guide, and lead our programs and services
- 429** individual donors as well as **85** corporations and foundations provide over \$3.8 million in needed financial support
- Hundreds of partners, stakeholders, and collaborators join us to develop and deliver creative, quality programs

WHO DO WE SERVE?

- 60%** are under the age of **18**
- More than **75%** of our **900** families are low-income
- 65%** of all participants reside in 53204 or 53215 zip codes
- 90%** reside in the City of Milwaukee
- 99%** reside in Milwaukee County

2022 Budget



Educational Programs - Early Learning

UCC Early Childhood Education Program – A comprehensive and nurturing early childhood education program including Head Start and Early Head Start, serving children six weeks to four years of age in an educationally rich bilingual environment. The program focuses on fostering the development of social, emotional, and intellectual skills to ensure children are confident to experience, explore, and engage in the world around them.



- **Ricardo Diaz Early Learning Academy** ● **Guadalupe-South Early Learning Academy**
- **Burnham Early Learning Academy** ● **Bruce-Guadalupe Community School**

Program Highlights:

- Early Learning services available year-round on our campuses
- Early Learning (six weeks – four-year-old kindergarten) enrollment is at an all-time high serving more than **450** children across four Centers
- New UCC Ricardo Diaz Early Learning Academy opened in April 2021 with **70** total children. Enrollment has more than doubled, currently serving more than **160** children at this facility
- UCC Burnham Campus officially opened February 2022 to meet the continual demand of high-quality early education opportunities for infant/toddler care in the Burnham Park Neighborhood



“Adrick is thriving at UCC and looks forward to coming each day. He loves the music, toys, and staff. I’ve been able to focus on my work knowing he is getting the best care possible in an enriching environment.”
 – **Adrick’s mother**



Human Services

UCC offers treatment and recovery services to men and women who have a substance use disorder. UCC serves individuals with co-occurring disorders, Spanish-speaking clients, and participants in the Adult and Family Drug Treatment Court programs. Programs are trauma informed, and gender and culturally appropriate.

UCC recognizes that our clients often have one or more accompanying medical issues. Our initiative includes connecting every residential client with a primary care physician and providing health education.

Residential Alcohol and Other Drug Abuse (AODA) Treatment – 24 hour care residential treatment facilities offer comprehensive services to men and women, including pregnant and post-partum women and their children. Services include case management, medication assisted treatment, individual and group counseling, peer support, urinalysis testing, educational and vocational skill development, parenting education, relapse prevention, art therapy, and fitness membership.

Outpatient and Day Treatment – Services include counseling, education, health and life skills, peer support, parenting classes, mental health, and relapse prevention.

Recovery Support Coordination (RSC) – Comprehensive strength-based case management services designated to provide individuals with a substance use disorder and their families support in their recovery.



“I’m not a victim anymore. I am a survivor that knows her worth. I am forever changing and growing. UCC gave me a chance and believed in me, but the best thing UCC gave me was my life back.”
 – **Abigail**



Program Highlights:

- **585** clients served throughout our continuum of care
- **215** served in Residential Treatment (impacted by COVID restrictions)
- In addition, **14** children were served in the Residential Treatment program with their mothers, and **147** who lived off campus
- Served **436** clients in 2021 through Recovery Support Coordination contract with Milwaukee County Behavioral Health Community Access to Recovery Services

Elderly Programs

Senior Center – A safe and culturally sensitive environment for older Latino adults to gather with friends and enjoy recreational, educational, and wellness activities. This Milwaukee County Senior Meal Site provides nutritious meals five days per week and also offers a monthly Food Box through the Hunger Task Force.

Adult Day Center – A home-like environment which provides support and respite services for frail elders and those with physical disabilities or dementia. The center offers meals, health care, personal care services, and culturally sensitive activities.

Memory Clinic – In collaboration with Froedtert/Medical College of Wisconsin and the Alzheimer's Association, UCC offers the only memory disorders clinic in the state of Wisconsin specifically serving Latino adults with Alzheimer's disease and other dementias.

UCC – US Bank Village and Olga Village – Apartments on the UCC campus that offer local elderly affordable living and the convenient opportunity to participate in UCC activities. It's operated in partnership with Capri Communities and the US Department of Housing and Urban Development.

My Choice Family Care – Medicaid long-term care program for eligible adults with physical or developmental/intellectual disabilities and frail elders. MCFC provides care management services, coordination of care, assessment, and comprehensive member center planning to help individuals meet their long-term care needs.

Transportation Services – UCC offers transportation for seniors to participate in UCC Elderly Programs.



“UCC’s Adult Day Center has been extraordinary for me and my family. I wish I could bring more people here because it is a unique place full of life.”
- Leonelia

Program Highlights:

- Fully reopened both the Adult Day Center and Senior Center to in-person services after being closed due to COVID
- Continued meal delivery and curbside pick up dining until we were able to reopen onsite dining in August. Total meals provided for the year was **29,981**
- We were the only meal site in Milwaukee County that reopened in-person operations in 2021 while keeping all of our seniors happy and safe
- Provided virtual programming to keep seniors connected, including exercise, art, reading, and meditation
- **67** Elderly participated at the Adult Day Center in 2021
- Of those, **20** were attending for the first time
- Latino Geriatric Center and Mobile Memory Clinic conducted **57** assessments, facilitated **35** doctor evaluations, and provided family caregiver education to **34** participants

Educational Programs - Elementary & Middle School

Bruce-Guadalupe Community School (BGCS) – A multicultural public charter school for children in K-3 through 8th grades delivering a curriculum that fosters high expectations and emphasizes core academics. Programming beyond the school day is offered to students providing them well-rounded school experiences.

UCC Acosta Middle School (UCC AMS) – A 6th-8th grade public charter school emphasizing literacy, math, science, and technology with an environment that fosters high expectations, hard work, and parental involvement to equip students with the skills to be competitive in dynamic future job markets.

Summer School – A 19-day program designed to enhance academic performance within core subjects during the morning while providing recreational and enrichment activities in the afternoon.

Afterschool Programming – Wrap-around services for students of all ages in the areas of academic, cultural, and athletic activities. Programs range from tutoring, homework help, sports, music, and school clubs.



“I think I can speak for others when I say that virtual learning was hard. I'm thankful for the opportunity to be in-person here at Bruce. I'm much more motivated in-person. When a teacher says they are proud of me or compliments my work, it pushes me to do my best.”
- Yesenia

Program Highlights:

- Re-opened all school buildings at 100% capacity in August 2021. All buildings remained open the entire school year, despite the various challenges of the pandemic's variants
- After-school athletic programs resumed
- Grades 5K - 8 implemented a new literacy curriculum program to address the needs of students
- Began a new partnership with Sixteenth Street Community Health Center to expand health care programs available to UCC students and families
- Expanded programming at Acosta Middle School in STEM, afterschool clubs, and hands-on experiences



Café el Sol



Café el Sol – Restaurant serving Puerto Rican and Mexican cuisine for breakfast, lunch, and dinner, Monday through Friday in a cozy atmosphere reminiscent of a Latin American village, featuring a Friday evening fish dinner buffet with live Latin entertainment.



Year In Pictures



Grand opening of the Ricardo Diaz Early Learning Academy.



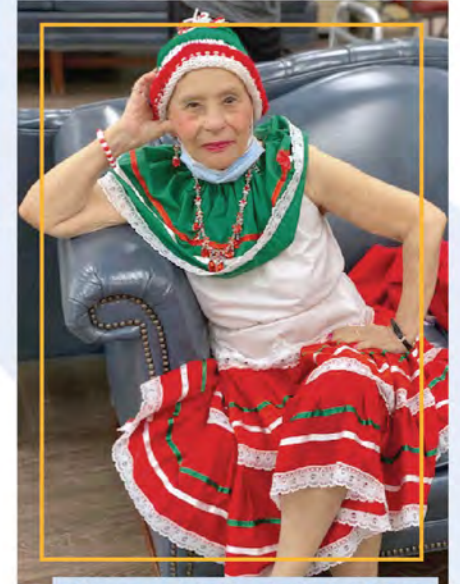
Welcoming the first children to the Ricardo Diaz Early Learning Academy.



Bruce-Guadalupe Community School preschoolers have a bright holiday with presents donated by local volunteers.



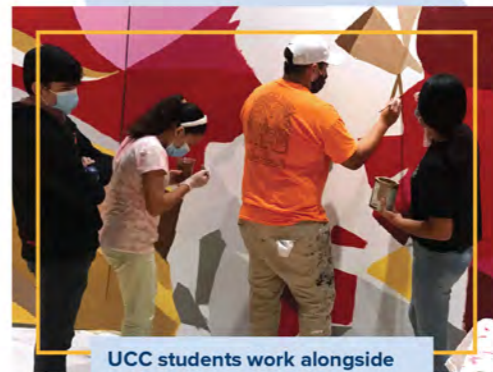
Volunteers are key to achieving our mission, like teaching human services clients baking skills with Valentine's Day treats.



Clients participating in the Adult Day Center enjoyed celebrating Mexican Independence Day.



A playground pumpkin patch allows kindergarteners to enjoy fall fun.



UCC students work alongside nationally renowned artist, Mauricio Ramirez, to create this one-of-a-kind colorful mural to enhance their school.



Youth Volunteer Corps members help prepare for Mexican Fiesta as part of UCC's Pre-College Program.



Senior center participants flaunt their hand-sewn dresses and styles during their annual fashion show.

UCC Neighborhood Development Initiative

Neighborhood Development Initiative – Designed to increase neighborhood stability in the area surrounding UCC by increasing home ownership, rehabilitating houses, and assisting residents through credit and home-buyer counseling along with home repair workshops.

- Program Highlights**
- Facilitated **199** home closings
 - Educated more than **494** clients across 24 homebuyer seminars and one-on-one counseling
 - **\$28,313,239** invested in the Milwaukee community.



“I wake up and I pinch myself, I never thought I would be a homeowner. It changed something in me. I feel better about myself and the future I can provide for my family.”
-Tina

Pre-College Program

Pre-College Program – Comprehensive services for high school students and their families to assist with the pursuit of post-secondary education including college application and admissions processes, test-taking skills, financial aid applications, and college visits. Curriculum delivers content to each grade level in the areas of academic success, financial literacy, social-emotional health, community development, and leadership.

UCC College Network – Supports undergraduate students from traditionally underserved backgrounds (low-income, minority, first-generation) to remain in, persist through, and graduate from college through case management, professional development training, workshops, and networking opportunities.



Program Highlights:

- Expanded the program to **580** UCC alumni (grades 9-12) enrolled at over **40** different high schools
- **150** students participated in Youth Volunteer Corps service learning program over the summer, which includes volunteering opportunities such as neighborhood clean ups and making care packages for homeless shelters
- **100%** of graduating seniors who applied to college received **at least one** acceptance letter
- Expanded middle school programming including drug and alcohol prevention, sexual risky behavior avoidance curriculums, and high school placement assistance for families
- Expanded parent and family programming including teenage communications strategies, physical activity and fitness, and academic support skills for the home



“This has been one of the best experiences of my life. I was pushed outside my comfort zone to try new activities and have new experiences. This helped me grow not only as a person, but also as a student. I found my love of robotics and am now a sophomore studying Mechanical Engineering at Marquette University.”
 - Isai

Health & Fitness

Athletics – A full range of activities for youth including the FIT KIDS program, boxing, soccer, basketball, football, volleyball, golf, cross country running, fitness club, triathlon club, and youth soccer clinics, volleyball clinics, flag football clinics and several fitness and wellness programs for students and families of various ages.

Cesar Pabon Fitness Center – A community fitness center offering cardiovascular and strength-building equipment, aerobics, and on-demand fitness classes.

Student Health Center – On-site health care and preventative services provided by Carroll University faculty and nursing students, as well as 16th Street Community Health Centers.

Health Research – Facilitating collaborations with area research universities (such as Medical College of Wisconsin, UW-Milwaukee, UW-Madison, Marquette University, Carroll University) and other community partners in a variety of community-based health research projects or health prevention programs, to address health disparities and increase health outcomes in our community.

Athletics Program Highlights:

- Since April of 2021, school athletics has been in full swing, with more than **1,000** youth and **60** volunteer participants
- Middle School Girls' Basketball team took **first place** in the basketball league for the first time in school history
- The UCC boxing club has the **#2** ranked boxer at 132lbs and **5** boxers ranked in their divisions in the country



Health Research Program Highlights:

- Received **\$200,000** in grants from the Wisconsin Department of Health services to conduct COVID-19 vaccination community outreach educational activities and vaccine clinics, in collaboration with the National Association of Hispanic Nurses-Milwaukee Chapter, Hayat Pharmacy, and the Latino Medical Students Organization (MCW)
- Awarded a **\$1 million grant** that will assist the Latino Geriatric Center Memory Clinic to establish a SE Wisconsin regional dementia health consortium to expand the use of telehealth dementia assessments and virtual services for Latinos, in collaboration with the ADRC offices of Waukesha, Racine, Kenosha, and Milwaukee counties, and ProHealth Care