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Centro de la Comunidad Unida



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Celebrating 50 Years



Creciendo Juntos | Growing Together

2019 - 2020 Annual Report

Letter from Laura and José

In 2020, UCC celebrates 50 years of service to the community. Those 50 years have been filled with successes, challenges, inspiration, and perseverance.

This year we saw all of these things as the entire community struggled with the impacts of COVID-19 and the changes it brought to our lives. However, as with every challenge UCC has faced in the past, staff, board, supporters and - most importantly - the community persevered. Students learned online at home, seniors connected via telephone with staff while receiving meals to their doors, and many individuals we serve learned about new ways to receive our services. Above all, we saw success every day, including hundreds of students who graduated to the next phase of their academic journey - whether that's first grade, high school, college, or a career.

Hard work and perseverance have been critical to UCC through the past 50 years and these traits will serve us moving forward. Thank you to every-one who has been a part of our mission and we look forward to working alongside of you for many more years to come.

Laura E. Gutiérrez
 Laura Gutiérrez
 Executive Director

José Olivieri
 José Olivieri
 UCC Board Chair



Laura



José

MISSION STATEMENT

To provide programs to Hispanics and near south side residents of all ages, in the areas of education, cultural arts, recreation, community development and health and human services.

UCC assists individuals to achieve their potential by focusing on cultural heritage as a means of strengthening personal development and by promoting high academic standards in all of its educational programming.

Walker's Point Neighborhood Development

Walker Square Neighborhood Development Initiative is designed to increase neighborhood stability in the area surrounding UCC by increasing home ownership, rehabilitating houses, and assisting residents through credit and home-buying counseling along with home repair workshops.

- Helped 228 families buy a home
- Secured \$19.8 million in home purchases invested in Milwaukee
- Educated more than 457 clients in 39 homebuyer seminars, along with one-on-one counseling



Café el Sol



Café el Sol Restaurant serving Puerto Rican and Mexican cuisine for breakfast, lunch, and dinner, Monday through Friday in a cozy atmosphere reminiscent of a Latin American village, featuring a Friday evening fish dinner buffet with live Latin entertainment.

During COVID-19, Café el Sol staff prepared more than 3500+ meals for elderly community members

After years of renting and being subject to constantly changing policies and rules, Carol is a proud homeowner and thankful to UCC for giving her freedom and control!



Carol

Facts At A Glance

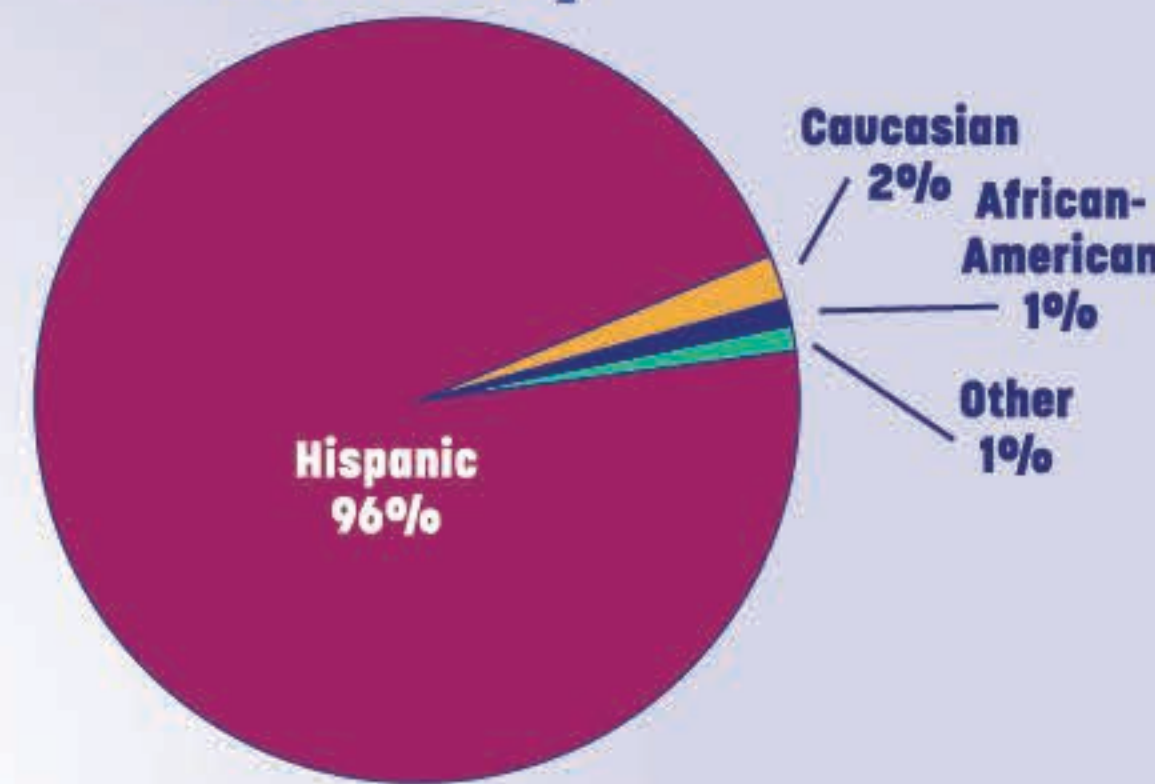
- 60% of participants are under the age of 18
- More than 75% of our 900 families are low-income
- 57% of all participants reside in 53204 or 53215 zip codes
- 90% of participants reside in the City of Milwaukee
- 99% of participants reside in Milwaukee County



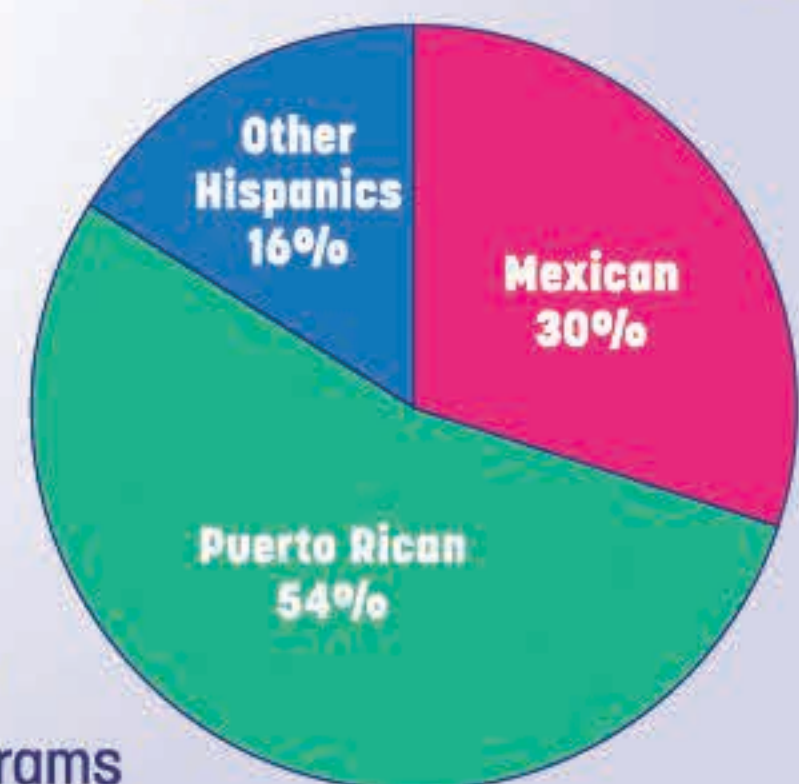
WHO HELPS US WITH OUR MISSION?

- More than 425 full and part-time staff members manage, guide, and lead our programs and services
- About 500 volunteers each year, and 31 corporate groups came for one day or on a weekly basis to serve our clients
- 392 individual donors as well as 85 corporations and foundations provide over \$4.4 million in needed financial support
- Hundreds of partners and collaborators join with us to develop and deliver creative and quality programs

Ethnicity



Within Hispanic Ethnicity



Assets

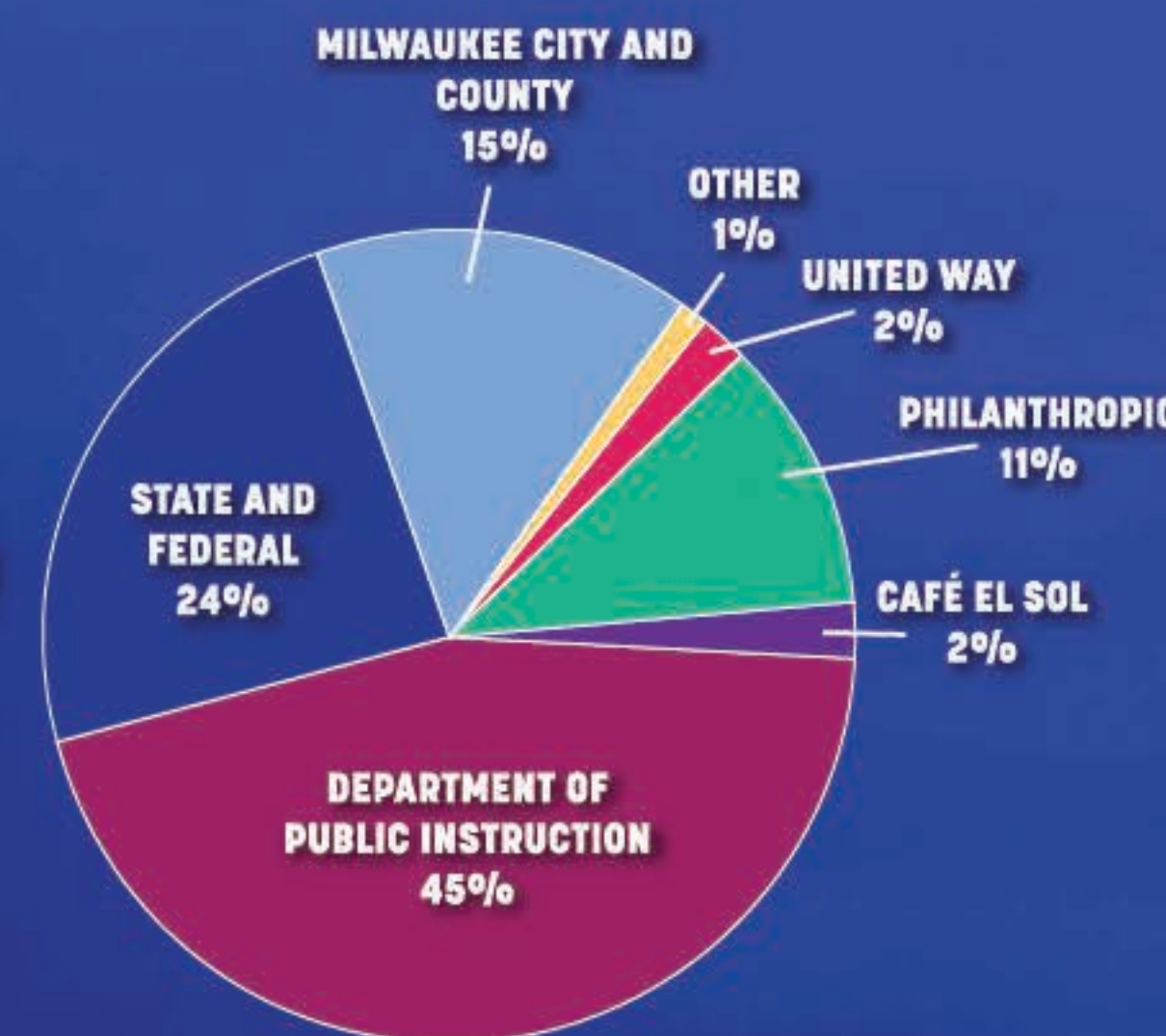


Financials

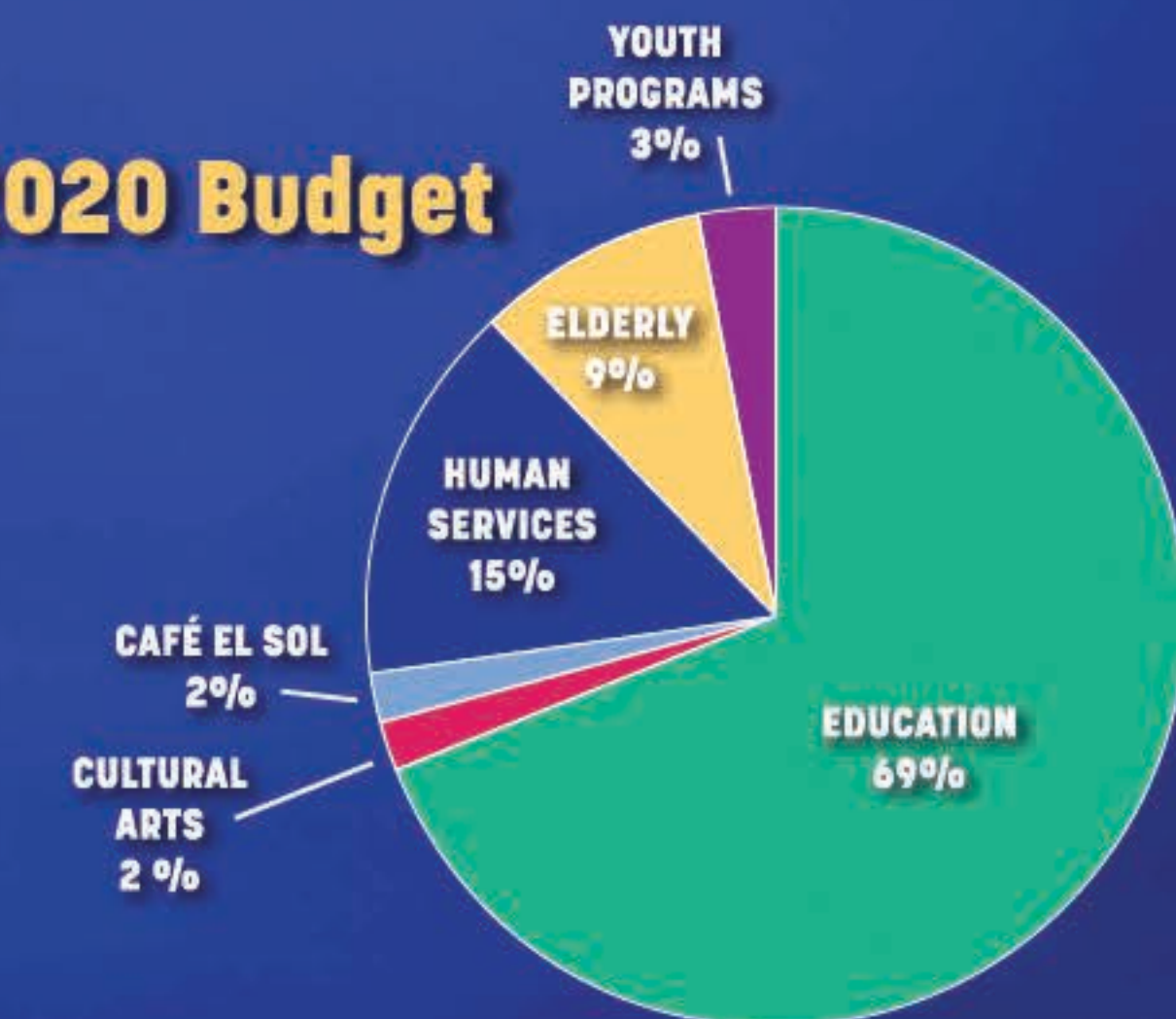
Program Costs



Sources of Revenue



2020 Budget



Human Services

UCC offers treatment and recovery services to men and women who have a substance use disorder. We serve individuals with co-occurring disorders, Spanish-speaking clients, and participants in the Drug Treatment Court programs. are trauma informed, and gender and culturally appropriate.

We recognize that our clients often have one or more accompanying medical issues. Our initiative includes connecting every residential client with a primary care physician and providing health education.

Residential Alcohol and Other Drug Abuse (AODA)

Treatment - 24 hour care residential treatment facilities offer comprehensive services to men and women, including pregnant and post-partum women and their children. Services include case management, individual and group counseling, urinalysis testing, educational and vocational skill development, parenting education, therapeutic counseling, relapse prevention, art therapy, and fitness membership.

Outpatient and Day Treatment - Services include counseling, education, health and life skills, parenting classes, mental health, and relapse prevention.

Recovery Support Coordination (RSC) - Comprehensive case management services designated to provide individuals with a substance use disorder and their families support in their recovery.



PROGRAM HIGHLIGHTS

121 Clients served in 2019 through Recovery Support Coordination contract with Milwaukee County Behavioral Health Community Access to Recovery Services

Created Implementation and Expansion of Opioid Treatment through grant from Wisconsin Department of Health Services

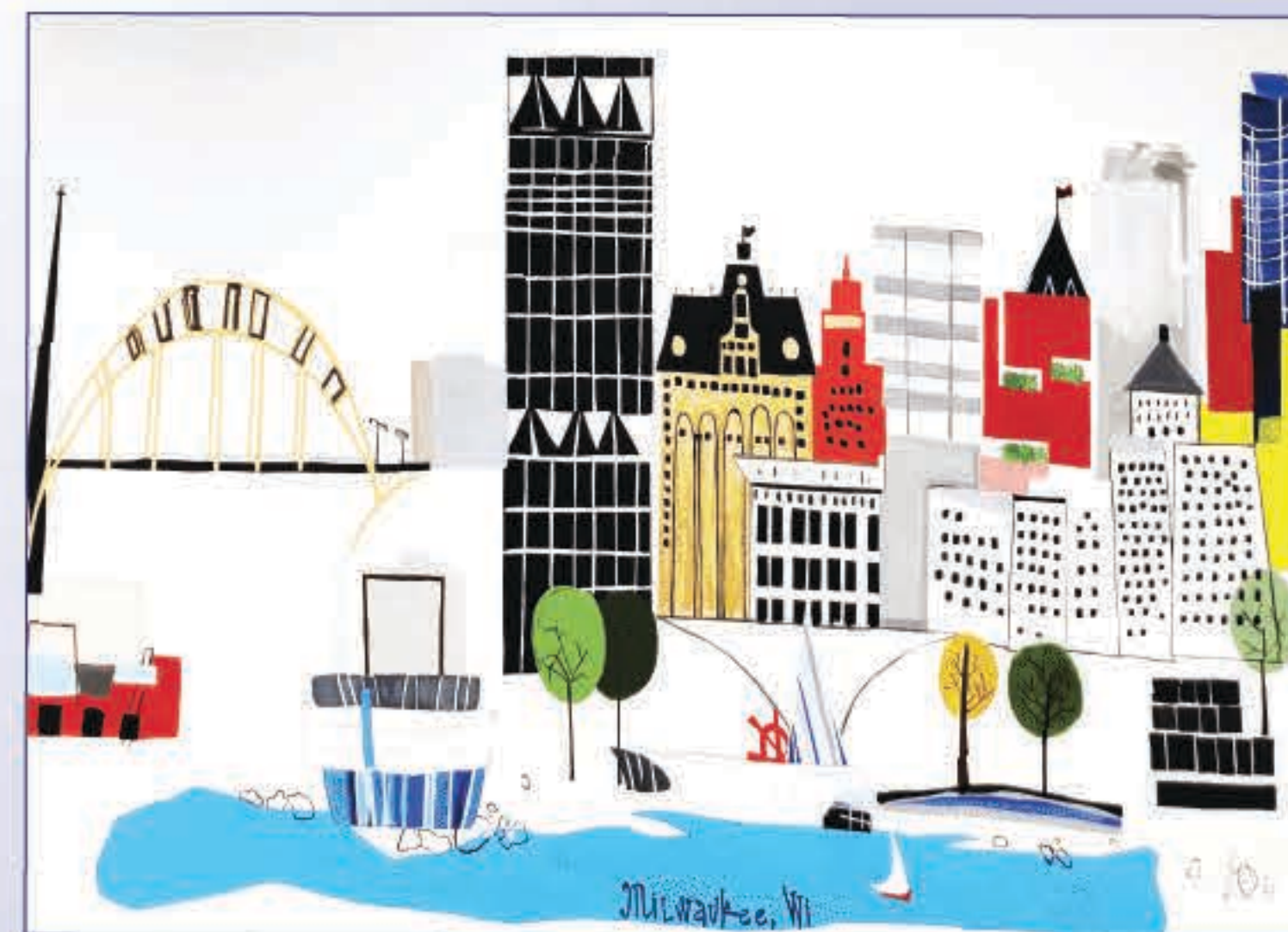
Hosted 1st annual joint Adult Drug Treatment Court and Family Drug Treatment Court graduation event

Provide clients with education on HIV/Hepatitis prevention and Naloxone, a life-saving opioid antagonistic used to reverse an overdose

New activities for clients including recreation such as basketball and yoga, as well as classroom activities from crafts to resumes

749 Clients served throughout our care continuum

341 Served in Residential Treatment



Artwork created by clients during art therapy.

"Things are harder than they look but you are stronger than you think. UCC has taught me where I should start, they gave me a schedule, a time frame, and showed me what recovery really is about."

- Kayla



Kayla

Educational Programs

Bruce-Guadalupe Community School (BGCS) - a bicultural public charter school for children in K-3 through 8th grades offering a curriculum that fosters high expectations and emphasizes math, science, arts, and technology.

UCC Acosta Middle School (UCC AMS) - a technology and skilled-trades focused public charter school with an environment that fosters high expectations, hard work, and strong parental involvement to equip students with the skills to be competitive in dynamic future job markets.

UCC Early Childhood Education Program - a comprehensive learning and nurturing early childhood education program including Head Start and Early Head Start program, serving children six weeks to four years of age. The program focuses on fostering the development of social, emotional, and intellectual skills, to ensure children are confident to experience, explore, and engage in the world around them.

Summer School Program - a 20 day summer school course designed to enhance academic performance in the morning while providing recreational and enrichment activities in the afternoon.

Community Learning Center - a unique environment that provides learning and enrichment activities, with a focus on after-school supplementary educational services including tutoring, reading, science, arts, financial and technological education, and career exploration.



PROGRAM HIGHLIGHTS

1750+ Total UCC Schools enrollment

Science Curriculums include IQWST and Project Lead the Way

BGCS and UCC Acosta Exceed Expectations on State Report Card

Head Start and Early Head Start begins within early childhood program.

95% attendance for distance learning UCC Schools transition during COVID actively engaging students in distance learning with online attendance averaging 95% weekly



Dalia

"At BGCS, I was able to recognize my potential and ambition to be a great student, and the adults and my peers around me did as well. I am driven to succeed."

Pre-college Programs

Pre-College Program - comprehensive services for high school students to assist with the pursuit of a higher education including the application and admissions process, test-taking skills, financial aid applications, and college visits.

UCC College Network - supports undergraduate students from traditionally underserved backgrounds (low-income, minority, first-generation) to remain in, persist through, and graduate from college through case management, professional development training, workshops, and networking opportunities.

"A simple gesture of attentively listening and words of encouragement cultivate positivity in others and inspire them enough to push themselves to become leaders in their own way." 2020 Wall of Fame Winner, BGCS Alum and Brookfield Academy Junior.



Leo

PROGRAM HIGHLIGHTS

- Since program inception, alumni received \$9.6 Million in scholarships for higher education with more than \$1,100,000 for the 2019 graduating class
- Since 2012 - served **504** individual college students, aided **175** to graduate, and helped more than **135** to secure internships or job placements
- 420** Alumni in High School
- 75%** at private high schools
- 240** Alumni enrolled in college in Fall 2019
- 219** in Wisconsin **21** nationwide
- The Pre College Department paired alumni with BGCS mentees to meet weekly focusing on building confidence, positive behavior, and conflict resolution

Elderly Programs

Senior Center - Senior Center - a safe and culturally sensitive environment for older Latino adults to gather with friends and enjoy recreational, educational, and wellness activities as well as outings and other resources. This Milwaukee County Senior Meal Site provides nutritious meals seven days per week and also offers a monthly Food Box through the Hunger Task Force.

UCC - US Bank Village and Olga Village - US Bank Village and Olga Village - apartment facilities on the UCC campus that offer area elderly affordable living and the convenient opportunity to participate in UCC activities. It's operated in partnership with Friends of Housing, the Housing Authority of the City of Milwaukee, and Capri Communities.

My Choice Family Care (MCFC) Medicaid long-term care program for eligible adults with physical or developmental/intellectual disabilities and frail elders. MCFC provides care management services, coordination of care, assessment, and comprehensive member center planning to help individuals meet their long term care needs.

Transportation Services - Weekday group transportation for elders to participate in UCC Senior Center, Meal Site, and Adult Day Center.

Adult Day Center - a home-like environment which provides support and respite services for frail elders and those with physical disabilities or dementia. The center offers meals, health care, personal care services, and culturally sensitive activities.

Memory Clinic - In collaboration with Froedtert/ Medical College of Wisconsin and Alzheimer's Association, UCC offers the only memory disorders clinic in the state of Wisconsin specifically serving Latino adults with Alzheimer's disease and other dementias.



PROGRAM HIGHLIGHTS

- 430** Elderly Served with UCC Family Care Unit
- 120** Seniors attend Senior Center Daily
- 65** Seniors attend Adult Day Center daily
- Physical and Occupational Therapy offered through Carroll University
- 60** Individuals participated in UCC's Memory Clinic screening to diagnose and support memory issues



Health and Fitness

Athletics - a full range of activities for youth including aerobics, weight lifting, boxing, soccer, basketball, football, volleyball, golf, cross country running, mountain biking, triathlon club, and several FIT programs for students and families of various ages.

Student Health Center - on-site health care and preventative services provided by Carroll University faculty and nursing students.

César Pabón Fitness Center - a community fitness center offering cardiovascular and strength-building equipment, aerobics, and on-demand fitness classes.

Health Research - collaboration with several area research universities (such as Medical College of Wisconsin, UW-Milwaukee, UW-Madison, Marquette University, Carroll University), a variety of health-related and research projects to address health disparities and increase better health outcomes in the Latino community of Milwaukee.



PROGRAM HIGHLIGHTS

- 800** student athletes participated in **24** different athletic activities including First Tee Golf Program
- Sports teams moved to Milwaukee Recreation League for flag football, basketball, volleyball, cross country and soccer, with several first time wins and records for UCC students
- Partnered with 16th Street Community Health Center on a COVID-19 Community Awareness campaign



Jason

"Jason is more focused and respectful. He displays good sportsmanship and does not get frustrated as quickly as a result of participating in different sports activities."
- Jason's mom

"UCC embodies everything Clara likes, such as dance, singing, prayer, arts and crafts. She stays mentally active and enjoy interacting with other seniors".
- Clara's daughter



Clara

